



We appreciate you,

Your appointments are very important to all of our team at NWA Skin & Lash Solutions. Time allocated for an appointment is reserved especially for you. We do understand that sometimes schedule adjustments are necessary; therefore, we respectfully request at least 24 hours' notice for any adjustments to your appointments and for cancellations. All our policies are designed to benefit our guests and provided in the best quality and tradition of excellent servicing for our established and future clientele.

### CANCELLATION POLICY FOR OUR VALUED GUESTS

Please understand that when you forget or cancel your appointment without giving enough notice, we miss the opportunity to fill that appointment time and clients on our waiting list miss the opportunity to receive services they need. If you are more than 15 minutes late, you will be considered a NO-SHOW. In the event that we do not receive the required notice for adjustments and cancellations the following fees will be applied before your next appointment:

~ Notification given at least 24 ours prior to your appointment will receive no charges.

~ Notification given LESS than 24 hours prior to appointment time will result in a charge of 50% of service, and or loss of prepaid service including gift cards.

~ Failure to show up for your appointment will result in a charge of the full price of reserved service amount, and or loss of prepaid service including gift cards.

I, \_\_\_\_\_, agree to NWA Skin & Lash Solutions cancellation policies.  
(Print Name)

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Signature

Date

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Phone Number

E-Mail Address